

March 18, 2020

The Department of Social Services is committed to ensuring the continuity of essential services during the COVID 19 pandemic. Essential Services include:

- Child Welfare Services – emergency response and assuring safety of dependent children.
- Adult Protective Services – emergency response and assuring safety of seniors and dependent adults from abuse.
- In Home Supportive Services (IHSS) – Intake and reassessments triggered by reports of change in needs, IHSS Payroll, and the Public Authority for IHSS if a care provider is needed.
- Community Benefits Eligibility functions – New applications, authorizing changes, resolving issues for the continuation of benefits.
- Human Resources – payroll and activities supporting staff health and safety.
- Administrative Services – Supporting continuity of information systems, facility usage, and benefit issuance.

Report Suspected Child Abuse or Neglect 1-800-606-6618	Report Suspected Elder Abuse or Exploitation 1-800-510-2020
Electronic Benefit Transfer (EBT) Cards Call M-F 8 a.m. to 5 p.m. 877-890-4488 Emergency In Person Services Only at the following locations: • 1000 S. Main St., Ste. 209, Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City	
Temporary financial assistance to economically disadvantaged families. Medical, CalFresh, CalWORKs Online www.c4yourself.com OR www.c4yourself.com en Español Medical, CalFresh, CalWORKs, General Assistance, Call M-F 8 a.m. to 5 p.m. New Applications:1-866-323-1953, Current Recipients:1-877-410-8823, TTY/TTD Phone #: (831) 755-4867 Medi-Cal 1-800-300-1506 (Covered CA – For Medi-Cal Only) Emergency In Person Services Only at the following locations: • 1000 S. Main St. Ste. 216 Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City	
Welfare-To-Work, Childcare & Family Stabilization Call M-F 8 a.m. to 5 p.m. 800- 870-4750, 831- 755-4452, TTY/TTD #: (831) 754-8791 Drop off documents only at the following locations: • 730 La Guardia St., Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City	
Foster Care & Adoptions Call M-F 8 a.m. to 5 p.m. 831-755-4661	
Senior Information and Referral Assistance In Home Supportive Services, Public Authority and Adult Protective Services Call M-F 8 a.m. to 5 p.m. 800-510-2020, 831-755-4466, TTY/TTD Phone #: (831) 784-2131 Drop off documents only at the following locations: • 1000 S. Main St. Ste. 211 Salinas • 2620 First Ave., Marina	
Military & Veterans Affairs Rides to Palo Alto and all outreach efforts are postponed until further notice. All other services are available by phone/video or online. Online mvao.org Call M-F 8 a.m. to 5 p.m. 831-647-7613	