RESIDENTIAL CARE FACILITY CHECKLIST

CHECK THE LICENSE

✓ Is the CURRENT year’s license prominently displayed?
✓ Are there more residents than license allows?
✓ Is the facility licensed to accept NONAMULATORY?
✓ Is the Ombudsman Poster prominently displayed?

PHYSICAL FACILITIES

✓ Are residents using all areas of the facility?
✓ Are rooms clean, odorless, comfortably warm or cool?
✓ Do rooms and bath facilities allow privacy?
✓ Do resident’s rooms have personal touches?

FOOD QUALITY AND ACTIVITIES

✓ Is food warm when served, ample, attractive, varied, adjusted to individual needs?
✓ Is the kitchen well equipped and sanitary?
✓ Is a menu available for your review?
✓ Do residents receive or have access to snacks?
✓ Are activities and recreation materials available at the facility?
✓ Is there a bulletin board with scheduled activities?
✓ Are community activities available to the residents?
✓ Is transportation available to attend religious services or recreational activities?
✓ Is there a resident council for the facility?

QUALITY OF CARE

✓ Are residents treated as adults?
✓ Is there evidence that residents are being medicated or physically restrained?
✓ Are the residents well groomed?
✓ Are residents up and moving; look interested in what they are doing?
✓ Seem comfortable?

STAFFING

✓ Does staff seem to care about resident?
✓ Does staff respond quickly to requests for help from
✓ Do staff appear knowledgeable about community activities and senior services available to residents?
✓ Is staff able to communicate in the same language used by the residents?