

SPIRALS



Consignment and Benefit Store of the Alliance on Aging
570 Lighthouse Avenue • Pacific Grove • CA • 93950
831.383.5030 spirals@allianceonaging.org

Consignment and Donation Policies

Staff and designated volunteers perform screening of all in-coming merchandise and follow acceptance policies and donation/consignment procedures. Because Spirals is committed to stocking and selling the highest quality of goods for the fairest price, it is necessary for staff and volunteers to adhere to strict examination and monitoring of all in-coming merchandise whether they are meant to be consigned or donated. Although consignors are welcome to suggest a value for their items, final pricing is set at the discretion of the store and determined by salability and fair value.

Consignments are by appointment only during the following days/hours:

- Tuesday, Wednesday, Thursday, Friday 1:00 pm – 4:00 pm

If these days or hours are inconvenient, we will make every attempt to accommodate your needs and try to arrange other appointment times when possible.

No walk-in consignments, please. (Ask us about Drop-Off Consignments.)

Donations are always welcome and appointments are unnecessary.

What is the difference between Consignment and Donation? When items are consigned, the sale proceeds are split 60/40 between Spirals (Alliance on Aging) and the consignor. When items are donated, 100% of the sale proceeds go to the Alliance on Aging and you receive a receipt for your tax deductible donation.

Consignment Limit: We will only consider up to **20** garments and 10 non-apparel items for consignment per week per account, or **20** non-apparel items (excluding furniture). Garments must be current – purchased new within the last 3 years. We may be unable to accept certain items for various reasons even though they may be in excellent condition: out-of-season, out-dated, holiday themes, current market appeal or space limitations. If we are unable to accept your articles for consignment, we are happy to recommend other local consignment stores that may take your items.

Donation Limit: We do not have a limit on the number of items you can donate although we ask that they be clean, current and in good condition. Items we are unable to sell are donated to local charity thrift stores or programs providing services to homeless and/or low income. Receipts to claim charitable tax deductions are available at the store.

Clothing, Accessories, Shoes: Designer labels in current styles and fashionable fibers sell best. Clothes must be in excellent condition: no stains, pills, missing buttons, pulls, stretched fabric, or broken zippers. Because the successful sale of your items is important, ***we require all consigned clothing be brought in on hangers, be clean, wrinkle, pet hair and fragrance free.*** Spirals will provide hangers upon acceptance of the consigned items and will return your hangers or recycle them for you. Shoes and purses that sell best show little or no signs of wear. ***Any items smelling of tobacco or mildew or showing evidence of pet hair will automatically be rejected.***

Furniture and Other Items: Furniture, collectibles and household goods must be clean and in good repair. Due to space limitations and current demand, furniture must be approved by management prior to acceptance.

Terms: Proceeds from the sale of consigned items are split on a 60/40 basis between Spirals (Alliance on Aging) and the consignor. It is *your* responsibility to inspect your items before bringing them in for consignment. *If after initial screening, we discover overlooked defects, e.g., moth holes, stains, cat hair, mildew, chips, hairline cracks, etc., items are donated at our discretion.* The standard consignment contract is 45-days. If the consigned item does not sell within 30 days, the asking price is reduced. Consignors may retrieve unsold items at any time *before* the contract expiration date. **THERE ARE NO EXCEPTIONS. After 45 days all unsold items become the property of Spirals and are excluded from the 60/40 split.** Unsold items beyond the contract period automatically become donations to the Alliance on Aging. Spirals tracks all consignor donations and consignors are entitled to a donation receipt for these items.

Consignment Payment: Consignors may request payment at any time after their items sell. Checks are processed Monday mornings *by request only*. Consignor may pick up check at the front desk or request it be mailed. Check requests for amounts \$1000 and over require two signatures and may take up to one week to process. There is a .50 processing fee per check.

Proceeds: Proceeds from the sale of consigned and donated items help support the Alliance on Aging (AoA), a private, non-profit organization established in 1970, whose mission is to sustain an ever-evolving community network of viable programs that foster optimum independence, dignity and healthy living for all older adults in Monterey County.

Miscellaneous Forms: Donation receipts to claim charitable tax deductions are available at the store for all donations and any consigned items left past the contract period.

Spirals assumes no liability for loss or damage to consigned merchandise for any reason, including fire, earthquake, theft, or water damage. We do everything possible to prevent shoplifting; however, we cannot take responsibility for any unforeseen loss of merchandise.

Thank you for your continuing support of the Alliance on Aging and the needs of older adults in Monterey County.

Signature _____ Date _____