



RESIDENTIAL CARE FACILITY CHECKLIST

CHECK THE LICENSE

- ✓ Is the CURRENT year's license prominently displayed?
- ✓ Are there more residents than license allows?
- ✓ Is the facility licensed to accept NONAMULATORY?
- ✓ Is the Ombudsman Poster prominently displayed?

PHYSICAL FACILITIES

- ✓ Are residents using all areas of the facility?
- ✓ Are rooms clean, odorless, comfortably warm or cool?
- ✓ Do rooms and bath facilities allow privacy?
- ✓ Do resident's rooms have personal touches?

FOOD QUALITY AND ACTIVITIES

- ✓ Is food warm when served, ample, attractive, varied, adjusted to individual needs?
- ✓ Is the kitchen well equipped and sanitary?
- ✓ Is a menu available for your review?
- ✓ Do residents receive or have access to snacks?



- ✓ Are activities and recreation materials available at the facility?
- ✓ Is there a bulletin board with scheduled activities?
- ✓ Are community activities available to the residents?
- ✓ Is transportation available to attend religious services or recreational activities?
- ✓ Is there a resident council for the facility?

QUALITY OF CARE

- ✓ Are residents treated as adults?
- ✓ Is there evidence that residents are being medicated or physically restrained?
- ✓ Are the residents well groomed?
- ✓ Are residents up and moving; look interested in what they are doing?
- ✓ Seem comfortable?

STAFFING

- ✓ Does staff seem to care about resident?
- ✓ Does staff respond quickly to requests for help from
- ✓ Do staff appear knowledgeable about community activities and senior services available to residents?
- ✓ Is staff able to communicate in the same language used by the residents?