



NURSING FACILITY CHECKLIST

Facility

- Is the Ombudsman Poster posted and visible to residents?
- Is atmosphere warm and pleasant?
- Is the facility clean and free from odors?
- Are rooms attractive and pleasant?
- Is there an attractive communal living space?
- Are grounds surrounding facility well maintained?
- Is furniture comfortable and in good repair?
- Is a telephone available for resident use?
- Does the facility appear to be safe?
 - Adequate handrails?
 - Well-lit corridors?
 - Floors clean and non-slippery?
 - Fire escapes well marked?

Staff

- Is the administrator available to answer questions and discuss problems?
- Does there appear to be enough nursing staff to care for the residents?
- Do staff wear name tags?
- Does the facility have a social worker?
- Does the activity director interact well with the residents?



Resident Care

- Is staff pleasant and respectful of residents?
- Do staff respond quickly to the call bells?
- Do residents who need assistance receive it?
- Are residents clean and well groomed?
- Are the residents up and dressed?
- Are residents alert?
- Are residents comfortably positioned in bed or chairs?
- Are residents' personal belongings in evidence?
- Are the Residents Rights posted?

Food

- Is the food served at proper times?
- Do the residents receive snacks?
- Are the menus posted?
- Are residents provided assistance with eating?
- Do residents receive special diets when requested?
- Are residents who have difficulty eating given enough time to eat?

Activities

- Are activities provided for residents?
- Are activities posted so that all residents can read them?



Activities (cntd.)

- Are there activities for room-bound or bedridden residents?
- Are residents encouraged by staff to attend the activities?
- Do residents have an opportunity to help plan some of the activities?
- Are visiting hours reasonable?

Resident Council

- Do the residents have a Resident's Council?
- Are the Resident's Council meetings posted?
- Does staff encourage residents to attend?
- Are the minutes of the Resident Council meetings available to residents?
- Is the facility response to the resident's complaints timely and in writing?